



NORTH CENTRAL SOLID WASTE AUTHORITY

Serving Río Arriba County, Ohkay Owingeh Pueblo, Santa Clara Pueblo & City of Española

2016 N. Riverside Drive, Espanola, NM 87532

Collections & Title Vetting Procedure for Solid Waste Accounts –

- Collections Specialist sends letters out at 90 days past due informing customer that if we do not receive payment, we will pull their poly cart.
- If an additional 30 days pass (four months past due) without payment, Collections Specialist places a lien on the property.
- Collections Specialist also looks at accounts with balances due of \$500 or more and checks the County website to see if there is already a lien filed, and/or, if the property has sold (changed ownership).
- If the property does show “sold,” Collections Specialist then sends new owners an application to set up an account with a past due letter attached advising new owners of the balance and lien. According to our NCSWA Attorney, Renee Barela-Gutierrez, “the lien goes with the property. If the property is sold with a lien in place, the new owner is still responsible for it.” At that time new owners can reach out to the title company if they failed to research the title at time of sale. New owners may also contact us to be set up on a payment plan.

