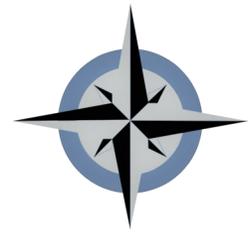


COVID-19 PANDEMIC RESPONSE PLAN

North Central Solid Waste Authority

April 2, 2020



In response to the COVID-19 pandemic, we have developed a summary that describes the status of our operations, as well as plans that were created to prepare for this pandemic and mitigate its impact.

OUR OPERATIONS

- Our local operations are still in service. Service interruptions and delays should not be expected.
- Our critical supply chain has not been negatively impacted and should not lead to service interruptions or delays.
- Alcalde Transfer station and Tierra Amarilla Collection Center will accept larger daily Municipal Solid Waste (MSW) volumes.
- Cordova and El Prado Collection Centers can not accept large daily Municipal Solid Waste (MSW) volumes.

COMMUNICATIONS PLAN

- We have communicated to all employees the necessary preventive measures to avoid contracting COVID-19. As prescribed by the Centers for Disease Control and Prevention (CDC), as augmented by another federal, state, provincial or municipal public health units and Indian law, this includes (among other things), increased attention to personal hygiene (frequent hand washing), avoidance of physical contact, and maintenance of appropriate personal space with others. In short, we have encouraged NCSWA employees to remain vigilant and to preserve their health and the health of their communities.

EMPLOYEES & MINIMIZING RISK OF EXPOSURE

We are providing necessary cleaning supplies and are increasing our vigilance in sanitizing our equipment. Additional cleaning protocols have been put in place to ensure that all facilities remain safe and limit the potential risk of spreading COVID-19.

- In order for employees to limit contact with one another, NCSWA has instituted a work from home policy for those who can do so.
- NCSWA has advised its employees to refrain from reporting to work if they feel ill or display any COVID-19 symptoms.
- NCSWA requires that all employees disclose all recent travel and whether they have had known exposure to an individual that is being screened for or has COVID-19. These guidelines will be posted and distributed at all locations.
- Currently, all travel is banned. NCSWA has issued a notice to all employees regarding travel regulations.
- We are requiring vendors and contractors to follow all NCSWA procedures to combat COVID-19.

MOVING FORWARD TOGETHER

- We are taking all reasonable measures to avoid any disruptions in our service to your community; however, the severity and rapidly-evolving nature of COVID-19's spread is significant. Should we encounter any issues that could affect our operations, we will reach out to you immediately with the latest information.

As always, we will be available to answer any questions you may have, so do not hesitate to contact us.